

# ZSA ZSA, AVA, AND DARLING MEMBERS' LOUNGE AND CLUB ENTRY POLICY AND DISCLAIMER

## YEARLY MEMBERSHIP:

- Members are granted entry into the club, along with four additional guest bands for Members (events included).
- Members' Lounge Pods can accommodate up to 10 guests. Any additional entry bands beyond the initial five will be charged to the Members' accounts and payable at the end of the evening.
- There is no minimum spend requirement for Members.
- Members have access to the Members' Drinks Cabinet.

## LIFETIME MEMBERSHIP ENTRY:

- Members are granted entry into the club, along with nine additional bands (events included).
- Members' Lounge pods can accommodate up to 10 guests only. If extra seating is required and approved by management, additional entry bands will be sold. The charges for the additional seating will be added to the Members' accounts and will be payable at the end of the evening.
- There is no table spend requirement for lifetime Members.
- Lifetime Members have access to the Members' Drinks Cabinet.

## TABLE SPEND ENTRY FOR VIP LOUNGE & ENTRY TO MEMBERS' VIP LOUNGE FOR NON-MEMBERS:

- The table spend must be paid at the door before entry into the lounge is granted. These payments are non-refundable.
- The VIP lounge fee and service charge are included in the table spend.
- Individuals displaying inappropriate behaviour will be removed from the premises, and any remaining bar spend will be forfeited.
- Table spend cannot be carried over to future visits.
- Leftover alcohol will not be kept for non-Member guests.

## REASONABLE USE POLICY: WHAT WE EXPECT FROM OUR MEMBERS:

- Members must make reservations in advance. It is essential for all Members to make a reservation prior to visiting the Members' Lounge. If the lounge is full, general access will still be granted.
- A chic dress code is required.
- Members must be present to accompany their invited guests into the Members' Lounge.
- Only individuals aged 25 and older are allowed to enter the club.

## UNREASONABLE USE POLICY: WHAT WE DO NOT ALLOW FROM OUR MEMBERS:

- Shorts, flip-flops, and loose-fitting T-shirts are not permitted.
- Guests should refrain from overflowing into other pods.
- Displaying bad behaviour is not tolerated.
- Members must settle all bar tabs within their party before leaving the club.
- Smoking cigarettes and cigars are prohibited, but vaping is allowed.
- We are a cashless venue and do not accept cash as a form of payment.

## GENERAL ENTRY:

- No individuals under the age of 25 are allowed (identification must be presented upon request).
- A chic dress code is required.
- Shorts, flip-flops, trainers, loose-fitting T-shirts, hoodies, and sport caps are not allowed.
- Cash will not be accepted as a form of payment.
- A 10% service charge will be automatically added to all guest bills.
- Guests who want to tip additionally above the 10% service charge are welcome to do so with an accompanying signature on the bill receipt.
- Darling Member's Lounge & Club generally opens at 22:00, though this is subject to change.
- Patrons may not take alcoholic beverages into the passageway & stairway between Zsa Zsa, Ava & Darling.
- No alcoholic beverage may be taken out of any entrance or exit doorways of any of our venues (Zsa Zsa, Ava & Darling).
- We encourage guests to check the details and accuracy of their bills before payments are made, as we will not refund any payments after a bill has been presented and settled.

## DISCLAIMER ENTRY AT OWN RISK:

- Right of admission is reserved.
- Zsa Zsa, Ava, and Darling owners, management, and staff do not accept responsibility for any injuries, theft, loss, or damage to anyone entering these premises.
- CCTV footage, when available, will only be provided upon written request by SAPS.
- Weapons are not allowed on these premises.
- Management reserves the right to escort/remove any unwanted individuals from the property at any time and to revoke Membership where a breach of the rules warrants this.

